

Fort Payne Improvement Authority

Miscellaneous Fees

Revised and Adopted by FPIA Board July 16, 2026

Returned Check	\$ 25.00
Automated service reconnects after non-payment	\$ 25.00
Manual service reconnects <u>initiated by customer</u>	
During regular business hours	\$ 100/hour
After Hours and Saturdays	\$ 150/hour
Sundays and Holidays	\$ 200/hour
Metering Testing If meter is correct	\$ 15.00
If meter is incorrect	No Charge
Meter Replacement if meter is damaged by customer	\$ 250.00 (residential)
	\$ 650.00 (commercial)
Miscellaneous Trip Fee	\$ 10
Reconnect Security Lights if within 3 months of Disconnect	\$ 35
Manual meter read due to customer decline of AMI	\$ 50
Power Theft (In addition to other fees)	\$ 300.00

NOTES:

1. Any request for services after normal business hours will incur a fee.
2. Requests for new service connections should be made during normal business hours.
3. Request for manual reconnect after disconnecting for non-payment made after 10:00PM will not occur until the next regular business day.
4. FPIA personnel will no longer accept cash payments after hours. Payments including fees must be paid on-line prior to service reconnection.